

MORTENSEN INVITATIONAL Bull Riding September 28, 2024

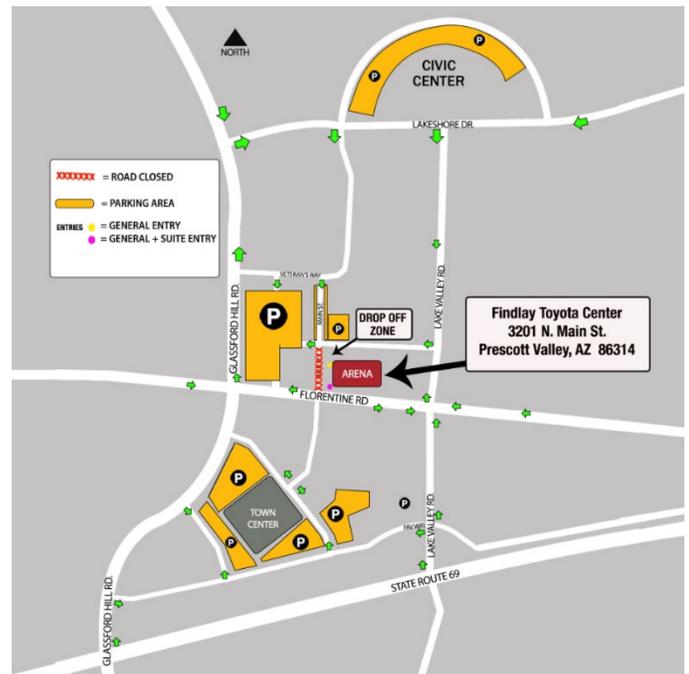
Box Office Opens Noon
Doors Open at 6:00PM | Event Starts at 7:30PM
(Door and Show times are approximate.)

KNOW-BEFORE-YOU-GO

As the event approaches, we wanted to provide you with some important information regarding parking, entry, and other logistics to help you enjoy the show to the fullest.

PARKING

- There is construction in our main parking lot which will reduce the number of spots available.
- Please rideshare and arrive early to find parking and allow extra time for road closures and construction.
- Free parking is available in the Findlay Toyota Center (FTC) parking lots.
- Parking is also available in the Town Center parking lots or at the Civic Center.
- Road Closures: Main Street in front of the arena will be closed.
- Drop-off and pick-up are available on the Northwest corner of the arena.



SECURITY MEASURES

- No weapons or knives (of any length) are allowed.
- No outside food or drink.
- An empty water bottle may be brought in and refilled at one of our water stations.
- For a complete list of prohibited items, please refer to our [Arena Policies page](#).

ENTRANCES / BAG POLICY / EXPRESS ENTRY

- If possible do not enter with a bag. While we do not have a clear bag or size requirement, we request that you do leave your bags at home to help the lines move more quickly. All bags are subject to search upon entry. For a complete list of prohibited items, please refer to our [Arena Policies page](#).
- If you do not have a bag, look for the express entry lines at the main doors.
- Findlay Toyota Staff will be on hand to direct you to where you need to go.
- Suite and Loge ticket holders may enter through the dedicated Express Entry Line located to the right at the main doors.
- The main doors are located on the corner of Florentine Rd and Main St (near the flag poles.)



BOX OFFICE / WILL CALL:

- The Box Office / Will Call will open at noon on event day.
- To avoid delays in picking up tickets at will call, please have your ID ready to show at the box office windows. We highly recommend picking up your tickets up before the day of the show.

EVENT TICKETS:

Please have your tickets ready as you approach the doors.

If you have mobile (digital) tickets, to expedite entry into the Findlay Toyota Center, we strongly recommend you do the following prior to arrival:

1. Add your ticket(s) to your phone's digital wallet (Apple Wallet, Samsung Pay, or Google Pay) in advance to **avoid slow or weak or cellular signals at entry**. Doing so will also allow you to access your seat location information if your cellular service is affected. To add your tickets to your mobile wallet, log into your Ticketmaster app or follow the ticket link in your Ticketmaster email or text message.
2. Make sure your device is fully charged prior to arrival.
3. Complete any ticket transfers before leaving home.
4. Have your ticket(s) pulled up and ready when approaching the ticket scanners.
5. If you require assistance with mobile tickets, please visit the box office for support.

For additional help for mobile tickets visit: <https://help.ticketmaster.com/hc/en-us>

CONCESSIONS PAYMENT METHODS:

- Both Cards and Cash are accepted at our concession stands
- Cash payments will help the lines move faster.

PLEASE DON'T DRINK AND DRIVE:

- Please refrain from drinking and driving.
- Cab companies will be available in case you need a ride home.

TAG US ON SOCIAL MEDIA!

We would love for you to share your experience with us on social media! Please tag us with your photos and comments!

Instagram: @findlaytoyotacenter | Twitter: @findlaycenter | Facebook: @findlaytoyotacenter

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