

# CIRQUE MUSICA HOLIDAY WONDERLAND

**December 21, 2025** 

Box Office Opens 3:00PM
Doors Open at 5:00PM | Show Starts at 6:00PM
(Door and Show times are approximate.)

# **KNOW-BEFORE-YOU-GO**

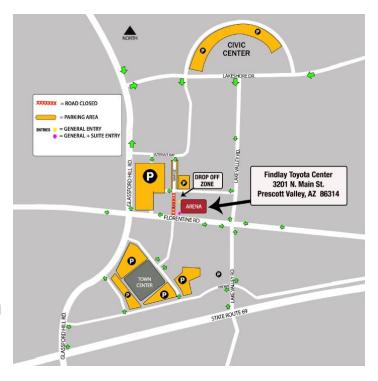
As the event approaches, we want to make sure you have all the key details to enjoy the show to the fullest!

# **PARKING**

- There is construction in our main parking lot which will reduce the number of spots available.
- Please rideshare and arrive early to find parking and allow extra time for road closures and construction.
- Free parking is available in the Findlay Toyota Center (FTC) parking lots.
- Parking is also available in the Town Center parking lots or at the Civic Center.
- Road Closures: Main Street in front of the arena will be closed.
- Drop-off and pick-up are available on the Northwest corner of the arena.

# **SECURITY MEASURES**

- No weapons including pocket knives of any length are allowed.
- No outside food or drink.
- An empty water bottle may be brought in and refilled at one of our water stations.
- For a complete list of prohibited items, please refer to our <u>Arena Policies page</u>.



#### PHOTOS/VIDEO

Mobile device photos allowed with no flash. Professional cameras and video recorders not allowed.

# **BAG POLICY**

- This event has a clear-bag policy in effect.
- Bags must be clear plastic or vinyl (no tint) and must not exceed 12" x 12" x 6".
- Wallets or small clutches are permitted but must not exceed 9" x 5" x 2".
- Exceptions: Medically necessary items and diaper bags for children under 2 years old are allowed, but all will be inspected at security checkpoints.

#### **ENTRANCES**

- Doors will be open on both the front corners of the arena.
- Suite and Loge ticket holders may enter through the dedicated Express Entry Line located to the right at the main doors. The main doors are located on the corner of Florentine Rd and Main St (near the flag poles.)

#### **EVENT TICKETS:**

If you have digital tickets, we strongly recommend following these steps before arriving at the Findlay Toyota Center:

- 1. Add Tickets to Your Mobile Wallet
  - **Save your ticket(s) to your phone's digital wallet** (Apple Wallet, Samsung Pay, or Google Pay) ahead of time. This helps avoid issues with slow or weak cellular signals at entry and ensures quick access to your seat information. To add tickets, log into your Ticketmaster app or use the ticket link in your Ticketmaster email or text.
- 2. Make sure your device is fully charged prior to arrival.
- 3. Complete any ticket transfers before leaving home.
- 4. Have your ticket(s) pulled up and ready when approaching the ticket scanners.
- 5. If you require assistance with mobile tickets, please visit the box office for support.

For additional help for mobile tickets visit: https://help.ticketmaster.com/hc/en-us

# **BOX OFFICE / WILL CALL:**

- The Box Office / Will Call will open at 3:00PM on event day.
- To avoid delays in picking up tickets at will call, please have your ID ready to show at the box office windows. We highly recommend picking up your tickets up before the day of the show.

#### **CONCESSIONS PAYMENT METHODS:**

- Both Cards and Cash are accepted at our concession stands
- Cash payments will help the lines move faster.

### PLEASE DON'T DRINK AND DRIVE:

Please refrain from drinking and driving.



Let Lyft be your ride to the action! As the Official Rideshare Partner of Findlay Toyota Center, Lyft is here to make getting to and from the event easy.

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Click here to sign up today!

# TAG US ON SOCIAL MEDIA!

We would love for you to share your experience with us on social media! Please tag us with your photos and comments!

Instagram: @findlaytoyotacenter | Twitter: @findlaycenter | Facebook: @findlaytoyotacenter

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