

## KNOW-BEFORE-YOU-GO

We can't wait to see you at the **Jordan World Circus** event on **Monday, March 10th** at **6:30PM!** Please read below for important event details, including bag policies, parking, and mobile ticket use.

**Box Office Opens 10:00AM | Doors Open at 5:30PM | Show Starts at 6:30PM**

**Please Note:** Cash only accepted for pre-event/intermission activities. An ATM is available inside the arena near the team store.

### TICKET VOUCHERS/COUPONS:

If you have a free child ticket voucher, please redeem it for an actual ticket at the arena box office.

### MOBILE TICKETS:

Most tickets for this event are **mobile tickets** delivered via email or text. To ensure a smooth entry into the Findlay Toyota Center, please complete the following before leaving home:

- ✓ Download your tickets to your phone's digital wallet (Apple Wallet, Samsung Pay, or Google Pay) in advance. This helps avoid issues with slow or weak cellular signals at the entrance. You can access your tickets by logging into the Ticketmaster app or using the link in your Ticketmaster email or text.
- ✓ Complete any ticket transfers ahead of time.
- ✓ Fully charge your device prior to arrival.
- ✓ Have your tickets pulled up and ready as you approach the scanners.
- ✓ If you need assistance with your mobile tickets, please stop by the box office for support.



### Important Ticket Info:

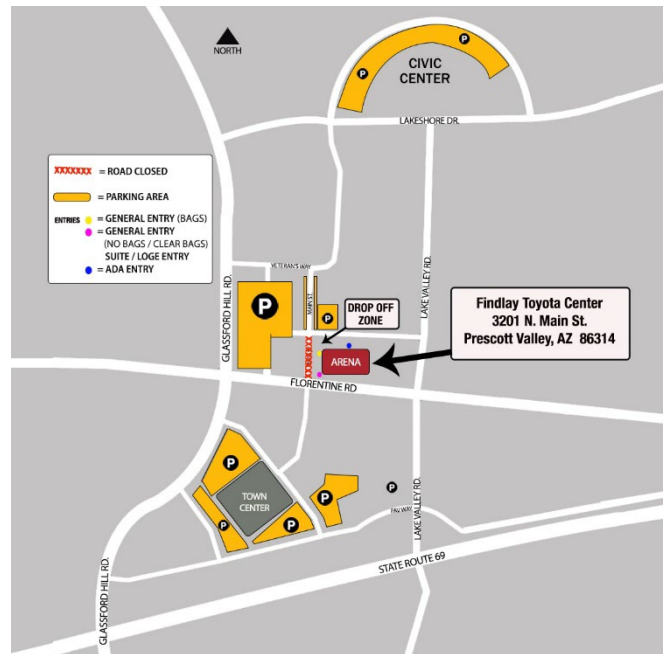
- ✓ Our official ticketing provider is Ticketmaster. We can only assist with tickets purchased directly from Ticketmaster.com or our Findlay Toyota Center box office.
- ✓ If you purchased through a third-party reseller, please be aware that our box office cannot provide support if you experience issues downloading or accessing your tickets. Make sure you've received your tickets before heading to the arena and contact the company you purchased from if you need help.

### BOX OFFICE:

- To avoid delays in picking up will call, please have your ID ready to show at the box office windows.
- For a complete list of prohibited items, please refer to our [Arena Policies page](#).

## PARKING:

- Free parking is available in the Findlay Toyota Center (FTC) parking lots.
- Once those are full you can park in the Entertainment District parking lots.
- Drop-off and pick-up is available on the Northwest corner of the arena.
- Enter the arena parking lots via Florentine Road or Veterans Way as Main Street in front of the arena will be closed.



## SECURITY MEASURES:

- No weapons or knives (of any length) are allowed.
- No flash photography including mobile devices.
- No professional cameras (w/ removable lenses), No Go Pros, selfie sticks, iPads, or laser pointers.
- No professional audio or video recording.
- For a complete list of prohibited items, please refer to our [Arena Policies page](#).

## BAG POLICY / EXPRESS ENTRY

- While we do not have a clear bag requirement, small and/or clear bags are recommended for faster entry. Unless your bag is necessary, please do not bring it in.
- All bags are subject to search.
- There will be an Express Entry Line at the main doors for those with no bags or clear bags.
- **Suite and Loge ticket holders** may enter through the dedicated **Express Entry Line** located to the right at the main doors. The main doors are located on the corner of Florentine Rd and Main St (near the flag poles.)

## TAG US ON SOCIAL MEDIA!

We would love for you to share your experience with us on social media! Please tag us with your photos and comments!

Instagram: @findlaytoyotacenter | Twitter: @findlaycenter | Facebook: @findlaytoyotacenter

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