

EnduroCross

October 19, 2024

Box Office Opens NOON
 Doors Open at 5:30PM | Show Starts at 7:00PM
(Door and Show times are approximate.)

KNOW-BEFORE-YOU-GO

As the event approaches, we wanted to provide you with some important information regarding parking, entry, and other logistics to help you enjoy the show to the fullest. This is an all-indoor event but with the cooler weather upon us we recommend bringing a jacket for your comfort.

PARKING

- **There is construction in our main parking lot which will reduce the number of spots available.**
- **Please rideshare and arrive early to find parking** and allow extra time for road closures and construction.
- **Free parking** is available in the Findlay Toyota Center (FTC) parking lots.
- **Parking is also available in the Town Center parking lots or at the Civic Center.**
- **Road Closures:** Main Street in front of the arena will be closed.
- **Drop-off and pick-up are available on the Northwest corner of the arena.**



SECURITY MEASURES

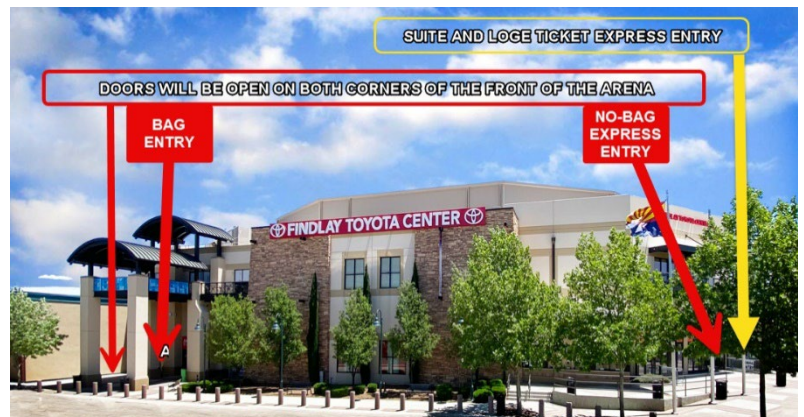
- No weapons including pocket knives of any length are allowed.
- No outside food or drink.
- An empty water bottle may be brought in and refilled at one of our water stations.
- For a complete list of prohibited items, please refer to our [Arena Policies page](#).

PHOTOGRAPHY/VIDEO

Mobile device photos allowed. Professional cameras and video recorders not allowed.

ENTRANCES / BAG POLICY / EXPRESS ENTRY

- **If possible do not enter with a bag.** While we do not have a clear bag or size requirement, we request that you do leave your bags at home to help the lines move more quickly. All bags are subject to search upon entry. For a complete list of prohibited items, please refer to our [Arena Policies page](#).
- **If you do not have no bag or are using a clear bag, use the express-entry lines at the main doors.**
- **The Arizona Rangers and the Findlay Toyota Staff will be on hand to direct you to where you need to go.**
- **Doors will be open on both the front corners of the arena.**
- **Suite and Loge ticket holders** may enter through the dedicated Express Entry Line located to the right at the main doors. The main doors are located on the corner of Florentine Rd and Main St (near the flag poles.)



EVENT TICKETS:

Please have your tickets ready as you approach the doors.

Expedite Entry with Mobile Tickets

If you have digital tickets, we strongly recommend following these steps before arriving at the Findlay Toyota Center:

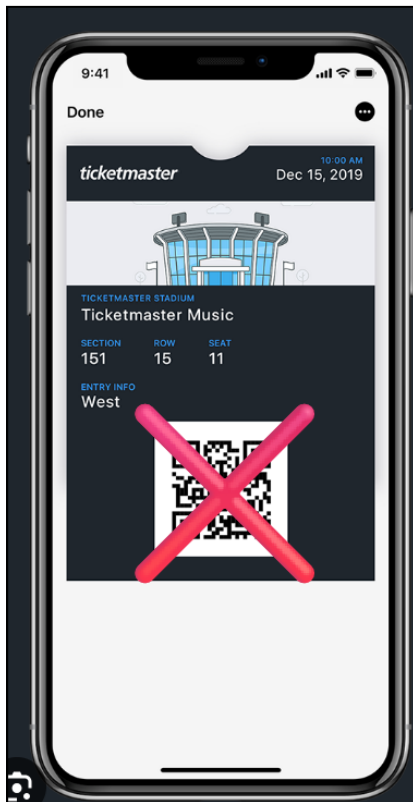
1. Add Tickets to Your Mobile Wallet

Save your ticket(s) to your phone's digital wallet (Apple Wallet, Samsung Pay, or Google Pay) ahead of time. This helps avoid issues with slow or weak cellular signals at entry and ensures quick access to your seat information. To add tickets, log into your Ticketmaster app or use the ticket link in your Ticketmaster email or text.

2. Make sure your device is fully charged prior to arrival.
3. Complete any ticket transfers before leaving home.
4. Have your ticket(s) pulled up and ready when approaching the ticket scanners.
5. If you require assistance with mobile tickets, please visit the box office for support.

Pro Tip: Ticketmaster recently updated their mobile ticket software. If it's been a while since you downloaded your ticket, it may need updating to scan properly. If your ticket shows a square QR code, it's an outdated version. Simply delete the old ticket from your mobile wallet, redownload the new version from the Ticketmaster app, and you'll be all set for entry!

TICKETMASTER RECENTLY MADE SOME UPDATES TO OUR MOBILE TICKETS



HOW TO KNOW IF YOU NEED TO UPDATE YOUR MOBILE TICKET FOR YOUR UPCOMING EVENT

If you see a **square QR Code** on your ticket in your mobile wallet then you'll need to delete the ticket from the wallet and re-add it from the ticketmaster app. The QR code needs to be updated to the newer version of the mobile ticket.

For additional help for mobile tickets visit: <https://help.ticketmaster.com/hc/en-us>

BOX OFFICE / WILL CALL:

- The Box Office / Will Call will open at NOON on event day.
- To avoid delays in picking up tickets at will call, please have your ID ready to show at the box office windows. We highly recommend picking up your tickets up before the day of the show.

CONCESSIONS PAYMENT METHODS:

- Both Cards and Cash are accepted at our concession stands
- Cash payments will help the lines move faster.

PLEASE DON'T DRINK AND DRIVE:

- Please refrain from drinking and driving.
- Cab companies will be available in case you need a ride home.

TAG US ON SOCIAL MEDIA!

We would love for you to share your experience with us on social media! Please tag us with your photos and comments!

Instagram: @findlaytoyotacenter | Twitter: @findlaycenter | Facebook: @findlaytoyotacenter

**Findlay Toyota Center
3201 N. Main St. | Prescott Valley, AZ 86314
928-772-1819**

