

Promoters Guide



FindlayToyotaCenter.com

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CATERING & FOOD/BEVERAGE SERVICES

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928-710-2799
jiminthekitchen@hotmail.com



FACILITY DESCRIPTION

The Findlay Toyota Center (FTC), located in Prescott Valley, AZ, is a 6,200 seat multi-purpose facility that opened its doors in November 2006. The FTC leads the field among venues in north and central Arizona and is home to the Northern Arizona Wranglers, members of the premier Indoor Football League (IFL). With 165,000 square feet of extended floor space, the Findlay Toyota Center is ideal for hosting concerts, sporting events including basketball and hockey, family shows, conferences, banquets, and cultural programs. The arena features a single concourse and has twenty-two suites and two party suites, as well as a large club lounge for dinners and parties. The technical expertise and dedication of the FTC staff ensure that audiences will be dazzled and entertained with shows they will never forget. The Findlay Toyota Center is owned by the Town of Prescott Valley and managed by Oak View Group, a full-service venue management and hospitality company with more than 200 client partners worldwide.



LOCATION & DIRECTIONS

The Findlay Toyota Center is located approximately 80 miles north of Phoenix.

Street Address:
3201 N. Main St.
Prescott Valley, AZ 86314

From Phoenix (80 Miles)

Take I-17 North
Take Hwy. 69 West – go 26 miles
Turn right on Lake Valley Rd and go two blocks
Turn left onto Florentine Rd.
Turn right onto Main St; proceed to the
Findlay Toyota Center Parking Lot

From Flagstaff (84 Miles)

Take I-17 South
Exit onto Why 169/Cherry Rd.
Turn right onto Hwy. 69
Turn right onto Lake Valley Rd.
Turn left onto Florentine Rd.
Turn right onto Main St. to Parking Lot



TICKETING & BOX OFFICE

The Box Office at the Findlay Toyota Center is fully computerized through Ticketmaster. The ticketing system provides standard and customized promoter reports, including ticket audits and sold maps.

All tickets for admission for any ticketed event scheduled at the FTC must be sold and distributed through the FTC Box Office. The Box Office is fully equipped to staff on location. Tickets can also be purchased online through Ticketmaster.com.

Payments Accepted at the Box Office

The Box Office accepts all major credit cards and cash for ticket purchases.

Box Office Hours

Monday-Friday 10am- 3pm
Saturday – Sunday hours vary by event.

Refund/Exchange Policy

No refunds or exchanges for tickets purchased for any event. Scalping or selling tickets at or near the Findlay Toyota Center is prohibited.



Will Call Windows

Tickets left at Will Call will be released only to the person whose name appears on the ticket envelope. Guests may leave tickets at the Will Call window; however, FTC is not responsible for unclaimed tickets. A valid ID is required to pick up all tickets and passes.

Lost or Stolen Tickets

If tickets are lost, stolen, or not received in the mail, customers need to contact the original point of purchase. The FTC will do its best to replace the tickets, but the re-issuance of a lost or stolen ticket is not guaranteed. If the original purchase can be verified, the Box Office will replace the tickets and leave new ones to be picked up at the Will Call Window. A valid photo ID is required.

Canceled or Rescheduled Events

If a performance is canceled or rescheduled, information is immediately sent to the local media for distribution and placed on our website (www.FindlayToyotaCenter.com). If an event is canceled, refunds will be available at the original point of purchase.



MARKETING

Marketing Support

FTC has a full in-house marketing department that can assist event promoters with all marketing needs. The marketing department can negotiate and place print and broadcast schedules; use internal and external e-mail databases to expand viral marketing efforts and generate and implement an effective grassroots marketing campaign. In addition, the FTC marketing team can utilize their relationships with venue partners and local media to generate additional coverage through third-party promotions, trade schedules, press releases, media pitches, and securing interviews.

Group Sales

For most events, groups of 10 or more will receive a discount on ticket sales. FTC in-house group sales department actively pursues large groups to purchase tickets for specific events at the arena. Through an established list of group sales contacts, a group sales plan can be created to fit almost any event. FTC offers group pre-sale opportunities, personal one-on-one service, and much more to maximize ticket sales and repeat business. Please contact the Group Sales Manager for more details or visit the group sales information on the FTC website.



Market Information

Prescott Valley is regularly listed as one of the top places to live in the US, has a strong economy, and is in a growing market. Located in Yavapai County, Prescott Valley is one of the fastest-growing non-metro communities in the country. There are over 105,000 people within a twenty-minute drive to Findlay Toyota Center. The top employers include the Humboldt Unified School District, Yavapai Regional Medical Center, MI Windows, Walmart, and the Town of Prescott Valley. Prescott Valley is near Phoenix (90 miles to the south), Sedona (45 miles to the north), and Flagstaff (90 miles to the north).

The median age is 41.9, with a median household income of \$59,479. The citizens' educational attainment is 40% with some college and 24% with bachelor's degree or higher.

- Prescott Valley population as of July 2017 is 44,466
- Prescott MSA population as of July 2017 is 225,384
- New Housing Permits, annually with 462 in 2017 and 545 in 2018.

With a low crime rate, the low average cost of living and mild, annual temperatures, Prescott Valley is a very desirable place to live and work.

The Northern Arizona area is served by Phoenix-based television stations and programming. One station, AZ TV 7, is an independent station that broadcasts their signal out of Prescott, AZ, so they are easily seen on antenna TV without cable or Satellite.

The Northern Arizona radio airwaves offer a variety of locally produced programming. Local radio stations include Great Circle Media, Yavapai Broadcasting, AZ Hometown Media, Stone Canyon Media, Prescott Broadcasting, as well as public radio options.

OUTDOOR MARQUEES

The Findlay Toyota Center Marquee will display messages from 5:00 AM - 11:00 PM daily.

DIGITAL CREATIVE GUIDELINES AND SPECS

File Type: JPEG or 9-second MP4 video

Color Mode: RGB

Art PIXEL Dimensions: 288 pixels x 144 pixels

Make the Text Large: The designs should be simple, clear, and easy to read. You want them to be legible from at least 300 feet away. Keep in mind that the sign is visible to vehicles that may be driving at speeds of up to 45 miles per hour.

Get the Point Across: Simplify everything. We suggest three lines maximum, including logos, taglines, and the core message.

Design with High Contrast: Do not use a subtle font such as script use bold fonts to jump off of the sign. Use bright, bold contrasting colors. Being subtle does not work at great distances. Do not use white, beige, or neutral backgrounds.

Legible Design



Illegible Design



Choose Images Wisely: If you are using an image, take a small object, and make it large rather than taking a large object and making it small. Avoid using landscapes or complex scenes.

Legible Design



Illegible Design



The examples provided are shown at the actual design size. Even though the sign is big, if the design is not legible on your computer, it will not be readable on the sign.

ARTWORK SUBMISSION

Please submit your design to Lynette Crowe at Lynette.Crowe@OakViewGroup.com.



MISCELLANEOUS

Rental Rates

Facility rental rates and equipment rates are available upon request to the General Manager.

Insurance

Each event must provide public liability insurance with a minimum combined single limit of one million dollars naming: Entertainment Center Community Facilities District, Town of Prescott Valley, Prescott Valley Signature Entertainment Group, LLC, and OVG Venue Management as additional insured.

Food and Beverage

Kitchen's Inc operates all concessions and catering. They will work together with the Findlay Toyota Center to determine the number of stands required. For catering information, please contact Kitchen's Inc. at 928-710-2799.

Parking

Over 2,000 parking spaces are available for guest parking. In the loading dock, there is adequate parking for approximately (3) 52' trailers and five buses.

Sponsorship

Findlay Toyota Center owns signage rights inside and outside the arena. Advertising signs or banners promoters wish to display must be pre-approved by the FTC management.

Oak View Group (OVG) is responsible for all signage at the FTC. OVG is an international sports and entertainment marketing company specializing in the development of contractually obligated revenue for facilities, teams, colleges, municipalities, and sports properties. As a consultant, OVG develops, implements, and manages the sales process for key revenue sources such as Premium Seating, Facility Naming Rights, Venue Advertising, Sponsorship Evaluation Analysis, Sponsorship Sales and Vending Rights.

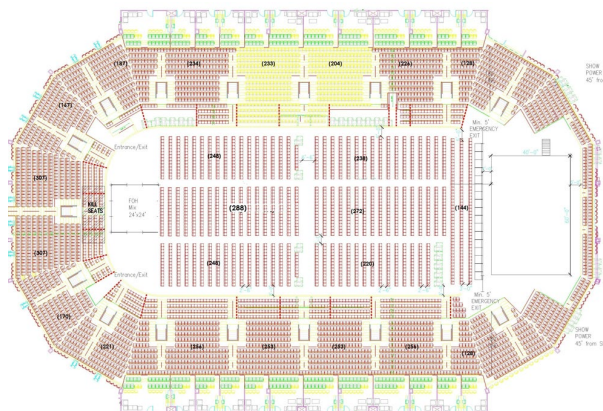
If requested, OVG would be able to provide professional services, dedicated staff, and resources to ensure sponsorships are sold and executed in an appropriate manner that is respectful of the organizing committee's needs. OVG currently employs an on-site Director at the Findlay Toyota Center. OVG receives commissions based on selling inventory defined and created by OVG.



SEATING CONFIGURATION

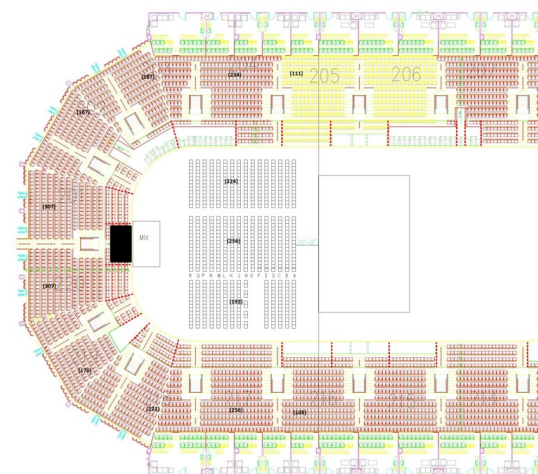
End Stage 180

Floor: 1,658
Bowl Seating: 3,530
Total Capacity: 5,188



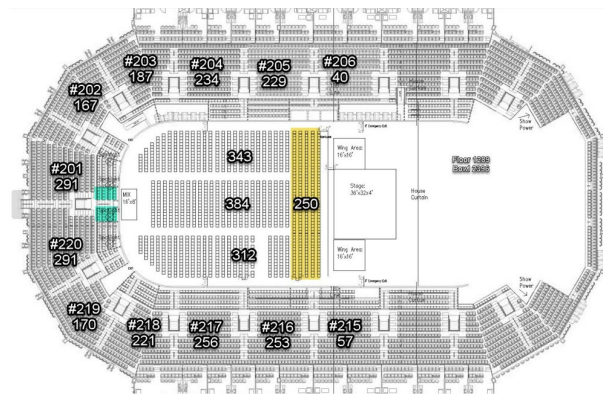
Half House

Floor: 672
Bowl Seating: 2,065
Total Capacity: 2,737



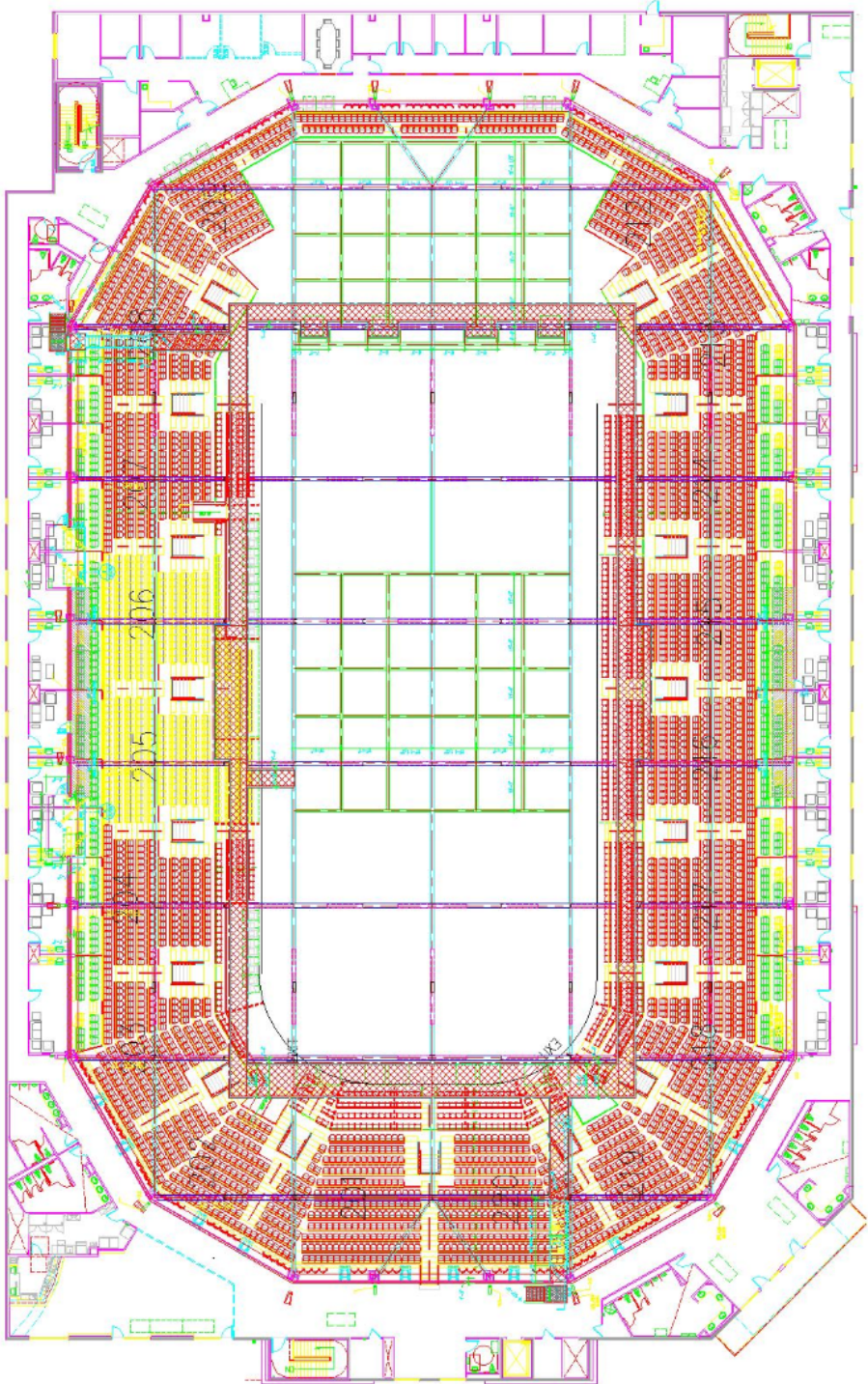
Half House

Floor: 2,396
Bowl Seating: 1,289
Total Capacity: 3,685



With an in-house curtaining system, FTC can work to set events at the desired capacity and optimize the venue's space.

PRODUCTION



Lighting

The lighting system is comprised of arena lighting (new LED Sports Lighting installed in 2020 with Color, Temperature and Beam Tuning) and corridor lighting (including concourse and suite level) is controlled through an ETC lighting system with master control in the Audio-Visual Booth in the suite level of the northeast corner. Specific built-in lighting designs and a computer interfaced system in which specific lighting designs can be created or tailored depending on the needs of the event.



Spotlights

Four (4) Lycian Spotlights are available for use. All spotlights are located on the west end of the arena on the catwalk.

Intercom

Findlay Toyota Center has four (4) in-house Clear-Com headset communication systems with strategically located stations. Our intercom system is compatible with other headset communication systems, including RTS System.

Video Board

The Findlay Toyota Center is equipped with a Daktronics video board and LED Ribbon Boards, located on the north and south side of the arena. The video board features video capabilities for special presentations, crowd shots, instant replay, and sponsor opportunities. FTC also has an in-house TV/Video system that includes three (3) cameras. Also, there are several TV monitors located in the lounges, suites, and throughout the concourse level. The video board graphic dimensions are 935w x 490h. The LED/Ribbon board graphic dimensions are 2432w x 24h.

Electricity

All show power at the Findlay Toyota Center is 3-phase with cam-lock connections. A house electrician is available for all power connections.

SHOW POWER

LOCATION	Amps	Amount
Catwalk	200	1
Stage Left	200	2
Stage Left	400	1
Stage Right	200	1
Stage Right	400	2
Upstage Center	100	1
Inside Loading Dock Doors	200	1

SHORE POWER

LOCATION	Amps	Amount
East Side of Loading Dock	50	2
Loading Dock	50	3

Load In

Show load in is located on the east end of the Findlay Toyota Center, approximately 120 feet from the arena floor. FTC has three sunken loading docks with automatic levelers. The facility also has an elephant door with a mild ramp up to its entrance. There is adequate parking for approximately (3) 52' trailers and five buses. A security fence surrounds the Loading Dock.

Staging

The Findlay Toyota Center owns a Stage Right portable stage that is available for use. The stage is flexible in location, dimension, and configuration. The stage size is variable to be set as large as 60' x 40' with a height of 4' - 6' in 2" increments. Included in the portable stage system configuration are eighty (80) 4' x 8' decks, thirty support frames, two (2) sets of steps, one (1) ADA compatible handicap ramp, railing, and black stage skirt.

Also, mix staging is available for use. There are six (6) Stage Right z-frames and six (6) 4' x 8' decks. This mix build is adjustable from 12" to 18".

Pyrotechnics

Pyrotechnics are allowed with a permit issued by the Central Arizona Fire & Medical Association. One-Month advance notice is required. There will be a designated room used for sorting pyrotechnics. When pyro is used, a Fire Inspector will be present one hour before the show and sign out at the end of the show.

Rigging

The height of the entire grid is 50' from the arena floor. End-stage grid area distances set between the beams are 11'6"- 12'6" wide and 11'6" – 12'6" deep. The maximum load for the single span is approximately 5000lbs but can vary from beam to beam. The maximum total show load is 80,000lbs in center grid and 100,000lbs in end-stage grid.

Dressing Rooms/ Locker Rooms

There are a total of 6 dressing rooms available for show use. Dressing rooms are flexible and vary in size. All rooms are located on the northeast side of the Event level and have shower and restroom facilities. There are two production offices available, located in the same hallway as the dressing rooms. Phone lines are available for all back-of-house rooms for a \$100 activation fee.

Half-House Curtain System

Findlay Toyota Center has a House reduction system with nine motors and three trusses. The curtain is split into three sections, the center section of 80' x 50', and (2) the wings are 60'x 50'with provision to block additional seating.

Forklift

Findlay Toyota Center owns one forklift which is available for use. The lift has a capacity of up to 6,000lbs. The fork length is 6' and propane fueled.

RULES & REGULATIONS

Guest Rules

Findlay Toyota Center strives to provide its guests with a safe, comfortable, and enjoyable atmosphere. Therefore, the FTC has established the following guidelines:

1. Guests interfering with other guests' ability to enjoy the events may be subjected to ejection.
2. Guests using foul or abusive language, or inappropriate or unacceptable gestures may be ejected from the Center.
3. Guests appearing impaired may be ejected from the FTC and turned over to the authorities.

Leaflets/Brochures

Distribution of any printed materials or selling of any items is prohibited on the Findlay Toyota Center grounds, including the parking lots, walkways, and inside the facility unless permission from the Findlay Toyota Center management has been granted.

No Re-Entry Policy

Once a guest or patron leaves the Center during an event, there is no re-entry permitted unless another ticket is purchased.

Re-Selling of Tickets

Re-selling tickets by private parties is prohibited on the Findlay Toyota Center property.

Selling of Illegal Merchandise

Selling of illegal merchandise (merchandise not sold under the approval of Findlay Toyota Center management) is prohibited on FTC's property as well as by the city ordinance.

Smoking

Smoking and vaping are not permitted inside the Findlay Toyota Center or within 25' of the facility. A designated smoking area is available on the Southeast corner of the concourse level.

Alcohol

Alcohol is available at the concession stands or through catering purchase from Kitchens, Inc., the food and beverage provider of the facility.

Cameras and Recording Devices

As a general rule, only personal, non-professional cameras are permitted. No audio, video, or professional cameras of any kind are allowed without management approval.

Items NOT Permitted:

- Helium Balloons
- No adhesive tape on walls, seats, or any equipment in the arena
- Nails and screws are not to be driven into the FTC's floor, ceilings, chairs, and walls
- Vehicles are not permitted in the facility without prior written approval.
- Backpacks
- Outside Food and Beverage
- Animals or Pets unless a Service Animal
- Laser Pointers
- Weapons (knives, guns, spikes, etc.)
- Knives
- Fireworks
- Drugs or Drug Paraphernalia

LOCAL SERVICES

ACCOMMODATIONS

Hampton Inn

2901 N. Glassford Hill Rd
Prescott Valley, AZ 86314 (0.6 miles)
928-772-1800

GreenTree Inn Prescott Valley

7875 E. State Rte. 69
Prescott Valley, AZ 86314 (0.8 miles)
928-772-8600

Clarion Pointe

7801 E. State Rte. 69
Prescott Valley, AZ 86314 (0.8 miles)
928-583-9510

HOSPITALS

DIGNITY HEALTH

Yavapai Regional Medical Center East

7700 Florentine Rd.
Prescott Valley, AZ 86314
928-445-2700

DIGNITY HEALTH

Yavapai Regional Medical Center West

1003 Willow Creek Rd.
Prescott, AZ 86301
928-445-2700

RESTAURANTS

These are just a few of the great restaurants in Prescott Valley located just minutes from FTC

Gabby's Grill

2982 Park Ave
Prescott Valley, AZ 86314
928-277-1787

Jimmy John's

3292 N. Glassford Hill Rd. STE. A
Prescott Valley, AZ 86314
928-772-8297

Gabriella's Ristorante

8930 E. Valley Rd.
Prescott Valley, AZ 86314
928-227-0358

Chili's Grill & Bar

7281 Pav Way
Prescott Valley, AZ 86314
928-775-6918

Rosa's Pizza

2992 Park Ave.
Prescott Valley, AZ 86314
928-277-0633

Buffalo Wild Wings

2985 Centre Ct.
Prescott Valley, AZ 86314
928-759-9800

Texas Roadhouse

3310 Gateway Blvd.
Prescott, AZ 86303
928-778-7427