# JEFF DUNHAM - OCT 2<sup>ND</sup> at 5:00 pm "KNOW BEFORE YOU GO" EMAIL

Thank you for purchasing tickets to JEFF DUNHAM at the Findlay Toyota Center on SATURDAY, OCTOBER, 2, 2021. We thought we would send you a few event reminders about tickets, parking, security, and COVID policies before the show to make your experience more enjoyable.

**EVENT DOORS:** This is a full house event. The doors will open at 3:30 PM to ensure everyone has enough time to enter and get settled before the 5:00 PM event start. Please plan to arrive early.

#### **BOX OFFICE:**

- The Box Office including Will Call will open at noon.
- When picking up will call, please have you photo ID ready to show.

#### **PARKING:**

- Please carpool and show up early to the show to avoid delays.
- Parking is available in the Findlay Toyota Center parking lots for free.
- Once the FTC lots are full you can park in the overflow lot which is located across Florentine next to the apartments.
- The Civic Center will also be available and is a short walk to the arena.

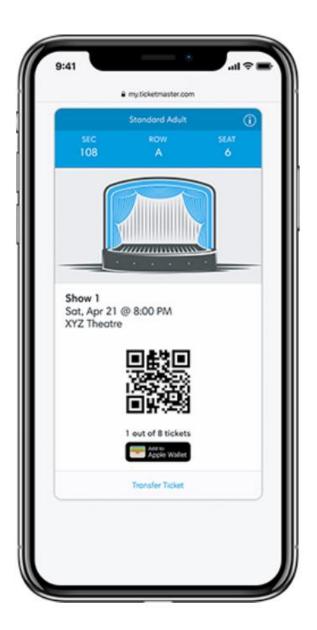
#### **MOBILE TICKETS:**

Most tickets for this event are **MOBILE TICKETS** that were emailed or sent via text to purchasers. See illustration below. To expedite entry into the Findlay Toyota Center we strongly recommend you do the following prior to arrival:

- Add your ticket(s) to your phone's digital wallet (Apple Wallet, Samsung Pay, or Google Pay) in advance to avoid slow or weak WiFi or cellular signals at entry. You can access your tickets by logging into your account on your Ticketmaster app or on the Ticketmaster.com web site.
- 2. If you are attending with guests, transfer (forward) each person their ticket in advance
- 3. Make sure your phone battery is charged prior to heading to the arena.
- 4. Have your ticket(s) pulled up and ready when approaching the ticket scanners.



## Your Mobile Entry Tickets



#### **SECURITY MEASURES:**

- No professional cameras (w/ removable lenses), Go Pros, selfie sticks, iPads, or laser pointers. No audio or video recording. Additional info on prohibited items can be found on our <u>Arena Policies page</u>.
- Small and/or clear bags are recommended for faster entry.

• There will be an **EXPRESS ENTRY LINE** for those with no bags.

#### PLEASE BRING CASH:

• Concession lines will move much faster with cash payments.

#### PLEASE DON'T DRINK AND DRIVE:

• There will be cab companies available in case you need a ride home.

#### **COVID-19 POLICIES:**

At this time there are no restrictions. Masks are recommended not required.

### TAG US IN YOUR PHOTOS ON SOCIAL MEDIA!

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Facebook: @findlaytoyotacenter